

Transportation Frequently Asked Questions

1. What is the timeline for bus card arrival?

Most students have their bus cards. The remaining bus cards will be distributed within the next week for registered students only.

2. How do I know what bus route I am registered for?

Each student will be registered for the bus route that takes them to and from their home or childcare center. You cannot register for a route that does not connect to your home address or childcare center. If you are not sure what route you are on, school administrators have access to lists and can help you.

3. Can bus drivers refuse to give students a ride if they don't have a bus card or are not registered on a particular route?

Bus drivers do their best to include everyone, particularly in the morning. However, our buses are running at full capacity and non-registered riders cannot be accommodated. Please make other plans for your child.

4. Can my student use the school bus to transport them to extra-curricular activities and social events?

Our system is focused on transporting students from home to school/childcare. Bus transportation to extra-curricular activities is not a supported service and only considered in limited circumstances. Families should make alternative arrangements for extra-curricular and social activities.

5. I registered my student for a bus pass but they are unlikely to use the bus.

If you are not using a registered route, please email transportation@saanichschools.ca to withdraw in order to make space for waitlisted riders.

6. Who do I contact if I have a concern with a bus driver or route?

Please start by contacting your child's administration who can give you more information about next steps.